



Dow Quality Bond™

CERTIFICATE

Dow is proud to name

ISOTERGLASS Srl

Galliera Veneta, Italy

as a member of Quality Bond™

for Structural Glazing & Insulating Glazing Applications
with DOWSIL™ Sealants

Signed

Customer

*who are following the commitments and standards of quality
and best practice as defined in Quality Bond™*

Jean-Paul Hautekeer
Global Marketing Director

Markus Plettau
EMEA Marketing Manager

Sébastien Dath
EMEA TS&D Leader

On behalf of Dow Europe GmbH

Valid from April 2024

Valid to June 2025



DOWSIL™

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62-1357Q-01

Quality Bond[™] MEMBERSHIP POLICY

This *Quality Bond*[™] Certificate and the following provisions (hereinafter referred to as the "Certificate") shall govern the relationship between Dow Europe GmbH and the *Quality Bond*[™] Membership applicant as identified hereunder with regard to non-staining sealant applications, insulating glazing sealant applications, structural glazing sealant applications and panel bonding sealant applications (hereinafter referred to as the "Building Sealant Applications").

Any party who consistently and successfully meets the *Quality Bond*[™] Membership Qualification Criteria (Version November 2017), details of which are available upon request from the nearest Dow representative, can apply for this membership at any time.

Provided said *Quality Bond*[™] Membership Qualification Criteria are met by the applicant to the satisfaction of Dow Europe GmbH, including the applicant's production site audit, this Certificate is granted to the applicant who shall then officially become a *Quality Bond*[™] Member for a twelve-month period, at the end of which this Certificate will automatically be cancelled.

Upon such cancellation date or at the earliest date thereafter, the *Quality Bond*[™] ex-Member shall successfully pass another production site audit with respect to its Building Sealant Application knowledge and related processes as well as to other non-process qualification criteria to obtain the renewal of its *Quality Bond*[™] Certificate for another twelve-month period.

Upon the grant or the renewal of the Certificate as per the above procedure, the new or renewed *Quality Bond*[™] Member hereby warrants that it will continuously meet the *Quality Bond*[™] Membership - Qualification Criteria (Version November 2017) for the entire duration of said new or renewed Certificate.

By being qualified under this Certificate, the *Quality Bond*[™] Member further acknowledges and agrees that the remedy for defective Dow products shall be governed by the relevant limited warranty provisions applicable to the concerned Building Sealant Applications as well as by the current applicable Dow terms and conditions of sales. However, to the extent there may be a conflict between this Dow Europe GmbH limited warranty and such Dow Europe GmbH current terms and conditions of sales, the provisions of said limited warranty shall prevail.

Usage by *Quality Bond*[™] Member of non-Dow Europe GmbH products for any Building Sealant Application under this *Quality Bond*[™] Certificate would permanently and immediately cancel the membership of such *Quality Bond*[™] Member, including any right to make reference to Dow Europe GmbH trade name, logos or promotional material in any shape or form, as well as any relating Dow Europe GmbH limited warranty.

This Certificate shall be interpreted, construed and governed by the laws of Switzerland and shall be effective as of the effective date of the Dow Europe GmbH signature hereon.